

Business System Analysis in the 21st Century

Instructor-Led, On-Site Duration 45-60 min

Overview

The Encarta World English Dictionary defines an “analyst” as an “expert who examines something by separating it into its elements and gives an assessment . . .”. A Business (Systems) Analyst, then, examines a business system by separating it into its elements to evaluate it. In most organizations, the business analyst also defines business requirements which the information technology professionals use to build or buy a solution.

Target Audience

Business / Systems Analysts	System Designers and Developers
Business Managers	Anyone interested in enabling the business community to get the information technology they need
Information Technology Managers	
Project Managers	

Learning Objectives

Upon completion of this seminar, you will . . .

- Define the responsibilities of business system analysts
- Evaluate the need for a business system analyst role in their organization
- Describe how to analyze a current and define a proposed business system

Outline

1 Overview of Business Analysis

What is the Problem?

Why Information Technology Projects Keep Failing
Understanding Business Requirements and Technical Specifications
A Business Problem or Opportunity Driven Approach

Tools, Techniques, and Tricks of the Trade

Capturing, Clarifying, Confirming and Changing Business Requirements
Business Process Improvement

Verbal versus Visual Business Requirements Representations
Business Requirements Definition Documentation
Understanding Business Process and Business Data Models
The Unified Modeling Language (UML) and the Future
Where to go from here
Determining What Is Right for You
Improving Your Information Technology Projects
Chance of Success

Developed and presented by:



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