

## Use Cases and Business Systems in the 21st Century

Instructor-Led, On-Site Duration 45-60 min

### Overview

Use cases are vehicles for capturing how someone will use an evolving information technology solution once it is delivered. Much has been tried, written, and presented about this simple, straightforward tool in conjunction with the Unified Modeling Language. The UML comes to us from the universe of Object-Oriented development, a place only few have dared to go and return unharmed. Use cases themselves, however, are not limited to the esoteric world of objects and the multitude of models that the UML provides. Taken sanely, they offer hope for ultimately solving the seemingly age-old problem of figuring out what end-users want and need.

### Target Audience

Business / Systems Analysts

Subject Matter Experts

Information technology Managers

Anyone who is involved in the process of defining the requirements for information technology projects

Project Managers / Leaders

Requirements Engineers

### Learning Objectives

*Upon completion of this seminar, you will . . .*

- Discuss the pros and cons of use case diagrams

### Outline

#### 1 Overview of Use Cases

##### Business Events and Use Cases

- What a Use Case Is
- Details of a Use Case
- Use of a Use Case

- Business Events Defined
- Determining Event Responses
  - Exercise: Documenting Business Events
- Exercise: Event/Response Table

*Developed and presented by:*



Requirements Solutions Group, LLC  
3837 Northdale Blvd, Ste. 361  
Tampa, FL 33624  
***We Build Business Analysts™***

Telephone: **(813) 319-5851**  
Fax: (813) 864-0131  
E-mail: [training@requirementsolutions.com](mailto:training@requirementsolutions.com)  
Web: [www.requirementsolutions.com/](http://www.requirementsolutions.com/)